

Keyline Serious about Tool Hire

At Keyline we're serious about tool and equipment hire, so trust us for all your hire needs. We've built our service around the needs of the trade, so you know you always get exactly what you want. You can be sure of a huge choice of well-maintained, top brand name equipment that meets safety standards as well as expert advice and an excellent service to accompany each and every hire.

First choice for heavy building materials

Keyline is a major supplier of heavy building materials, civils and drainage support. We also offer a comprehensive tool and equipment hire service available at selected branches within our nationwide network. At Keyline, we understand that trade professionals require the complete service. Our knowledgeable staff offer prompt attention, efficient delivery and great value for money on all the products you need.

Extensive range of top quality brands

When you hire from Keyline you know that you're getting the very best equipment from the top manufacturers in the business, from JCB to Belle, Makita and Hilti. With an extensive range available for all your hire needs, there's no job too big or too small.

5-star safety service

Safety is our top priority. We make sure that every piece of equipment hired from us has been fully and regularly serviced, maintained and tested. Our 5-star standard includes working demonstrations, safety advice and guidance on suitable protective equipment.

Guaranteed delivery within 4 hours*

When you need it, the chances are you need it quick. Which is why we guarantee to deliver items in stock within 4 working hours to sites within 20 miles of the branch. We keep plenty of equipment in stock and will confirm availability at the time of your order.

Specialist training

Our extensive training programmes ensure that all of our staff are fully equipped to offer you industry leading expertise and knowledge. Our programmes, designed both in-house and in conjunction with leading manufacturers, further ensure our tool hire staff are up-to-date with all the latest health & safety legislation and have the technical and practical skills needed to provide you with an excellent service at all times.



*Subject to availability.

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5-star safety Service

Safety is our priority, which is why we make sure that every piece of equipment you hire from us has been fully and regularly serviced, maintained and tested. Our 5-star approach to safety includes:

★ DEMONSTRATION

Our staff are always happy to demonstrate the controls and features of the equipment you're hiring from us.

★ SAFETY INSTRUCTIONS

We make sure that all our equipment is supplied to you with full written safety instructions.

★ PROTECTIVE EQUIPMENT

We will advise you on suitable safety clothing and equipment for your hire.

★ CIRCUIT BREAKERS (RCD)

We can provide a circuit breaker for all 240v equipment.

★ SAFETY ADVICE

Our team can provide practical advice on how to use your hire equipment safely.



*Sale or Return **Hire or Sale

Dust regulations

What are the Regulations? (COSHH Regulations 2002)

To prevent the exposure to crystalline silica dust or, where prevention is not practical, to control the airborne exposure limit to 0.3mg/m³ per 8 hour TWA.

What your risk assessment needs to cover

- Analyse your workplace. Are there any hazardous substances? Is there extreme dust exposure?
- Deal with any hazards and eliminate other risks as much as possible. Make sure that you and your workforce are safely equipped to do the job, by reducing dust or using personal protection equipment. Dust suppression and extraction units are available from any Hire branch (see page 100 for more details)
- Employ a safe working ethic by providing staff with information, instruction and training on hazards
- Look out for our safety icon, which appears next to products that could produce a harmful amount of dust

How do they affect me and my business?

For activity where there is likely to be a creation of dust, the Control of Substances Hazardous to Health Regulations 2002 requires a qualified person to carry out a risk assessment.



Noise regulations

What are the Regulations?

The Control of Noise at Work Regulations 2005 came into force on 6th April 2006. The regulations aim to ensure workers' hearing is protected from excessive noise at work, which could result in loss of hearing.

How does it affect me and my business?

- Employers must assess the risk to their workforce's health if the noise exceeds 80 decibels
- Employers must provide hearing protection if noise exceeds 85 decibels (daily or weekly average exposure)
- Employees must not be exposed to noise above the limit of 87 decibels
- Look out for our safety icon, displayed on products that require you to use ear protection

Ear defenders are available to buy from any of our branches



Hand Arm Vibration

What is hand arm vibration?

Hand Arm Vibration is vibration transmitted from hand-held powered work equipment into the hands and arms of the operator. Regular or excessive exposure to Hand Arm Vibration can lead to Hand Arm Vibration Syndrome (HAVS).

What is hand arm vibration syndrome?

(Also known as White Finger Disease) HAVS affects the joints, muscles, nerves and blood vessels of the hand, wrist and arm.

When am I at risk?

You are at risk if you regularly use hand-held power tools and machines such as:

- Brush Cutters
- Chipping Hammers
- Concrete Breakers
- Concrete Pokers
- Powered Mowers
- Hedge Trimmers
- Sanders
- Chainsaws
- Disc Cutters
- Hammer Drills
- Grinders
- Needle Guns
- Scabblers

Symptoms

- Tingling in the fingers - Reduced ability to work in cold or damp conditions

Effects

- Fingers becoming numb - Pain, distress and sleep disturbance
- Fingers going white - Loss of strength in your hands

What does this mean to me and my business?

As an employer

Health & Safety Law requires employers to protect their employees by:

- Assessing the job in hand - can it be done another way?
- Look out for the vibration level colour coding throughout this brochure to help you make your assessment using the traffic light system opposite
- Only use regularly serviced tools (our Hire branches service all equipment after every use)
- Be alert - do not ignore the symptoms. Provide reports to the relevant authorities of HAVS cases in your workforce

As an employee

- Learn to recognise early symptoms of HAVS
- Report any symptoms to your employer immediately
- Always use the control measures your employer has put in place to reduce the risk of HAVS
- Read any HAVS information leaflet provided with relevant equipment



Traffic Light System

Developed by The Construction Confederation and Hire Association Europe in partnership with the Health and Safety Executive (HSE), this system categorises the level of vibration caused by different equipment.

We have clearly marked all equipment that applies to Hand Arm Vibration with the appropriate colour.



Red

Over 10m/s² - High
Vibration Risk Equipment
Supervisor needs to assess



Amber

5 - 10m/s² - Medium
Vibration Risk Equipment
2 hours maximum daily use
without further assessment



Green

Below 5m/s² - Low
Vibration Risk Equipment
8 hours maximum use



Working At Height Regulations 2005

What are the regulations?

The regulations provide a simple hierarchy to manage and select appropriate equipment that is most suitable for working at height.



We have a range of products available to help you comply with the Working at Height regulations.

See Low Level Access on pages 33 - 36 and Powered Access on pages 37 - 48.

Step 1: AVOID

Consider the use of other tools available, such as extendable tools or lifting equipment, before working at height.

Step 2: PREVENT

If you have decided that it is absolutely necessary to work at height, do EVERYTHING you can to prevent a fall.

- Consider the risks before you start
- Assess the environment/working conditions you are working in
- Select the most appropriate/suitable equipment

Safety harnesses and a full range of Personal Protective Equipment are available to buy.

Step 3: MINIMISE

Minimise the consequences of a fall by using the appropriate safety equipment or other measures.

Who do the regulations apply to?

ANYONE, ANYWHERE, AT ANY HEIGHT - AT ALL TIMES

- Employees
- Self Employed
- Subcontractors



Put Safety First

How do they affect me and my business?

Standards for work above two metres will not change, they are simply being extended to work at **ANY** height. It is your responsibility to ensure that:

- At initial stages before work commences **ALL** work at height is thoroughly planned and well organised.
- Ensure that all employees/contractors involved are competent.
- A full risk assessment is completed on the job in hand, the work environment and surfaces. This is then used to select the most appropriate equipment (our staff can provide guidance on all equipment).
- Ensure all equipment for working at height is properly used, maintained and inspected.



WARNING

Even when no injuries result, the Working at Height Regulations 2005 allow people who do not work safely to be prosecuted.

Manual Handling Regulations

What are the regulations?

The Manual Handling Operations Regulations 1992 apply to a wide range of manual handling activities, including lifting, lowering, pushing, pulling or carrying of both inanimate (e.g. materials, equipment, boxes) or animate objects (e.g. people).



Why are the regulations in place?

Manual handling injuries can occur wherever people are at work with an increased risk in places like building sites, factories and warehouses. Heavy manual labour and manual materials handling can increase the risk of musculoskeletal disorders including:

- Lower back pain
- Joint injuries
- Repetitive strain injuries

These types of injuries affect approximately 1 million people in the UK every year.

What Does This Mean To Me And My Business?

As an Employer

The regulations require employers to:

- Avoid** - the need for hazardous manual handling, so far as is reasonably practicable
- Assess** - the risk of injury from any hazardous manual handling that can't be avoided
- Reduce** - the risk of injury from hazardous manual handling, so far as is reasonably practicable.

Mechanisation or handling aids such as conveyors, pallet trucks and hoists should be considered

As an Employee

In accordance with the regulations, employees also have duties too.

They should:

- Follow appropriate systems of work laid down for their safety
- Make proper use of equipment provided for their safety
- Co-operate with their employer on health and safety matters
- Inform the employer if they identify hazardous handling activities



Hire Rates

We have different rates depending on the length of time you need an item - the longer you want it, the better value it becomes. Here is what each of the terms mean:

First day: Hire rate for the first 24 hours from the time your equipment is collected or delivered.

Two day: Hire rate for 48 hours from the time your equipment is collected or delivered.

Week: The maximum rate for each 7 day period.

P.O.A: Price On Application - please contact your local Hire branch for rates.

All hire rates shown in this brochure are exclusive of VAT and are subject to trade terms where applicable.

Accidental Damage & Loss Waiver

Our Accidental Damage & Loss Waiver option will give you more protection and more peace of mind with everything you hire.

For an extra 15% of the hire cost we'll take responsibility for any accidental loss or damage of an individual purchase to the value of £50,000* - including theft, malicious damage, vandalism and fire.

Please note, this waiver is not an insurance policy, but a protection scheme operated by us - full details are available from your local Hire branch.



*For items with a purchase claim of £50,000 to £100,000 or more, a 20% charge is required. All claims are subject to a customer excess payment. This is calculated at 10% of the total claim value, with a minimum excess of £100 and up to a maximum of £500.

Payment Options

Paying for your hire equipment is simple and easy. Just choose the payment method that suits you best.

Choose from 3 ways to pay:

Keyline Credit Account

Our Credit Account allows you to spend up to an agreed limit and to settle your bills monthly. In choosing a Credit Account, you'll get:

- Trade discounts with ability to negotiate better rates on the product you buy most
- Consistent prices across our nationwide branch network
- Online invoicing and account payments
- No deposit required when hiring tools and equipment
- Free delivery, direct to site

To request a Credit Account, you can download an application form online at www.keyline.co.uk or pick one up at your local branch.

Keyline Trade Cash Card

The flexibility of paying by cash but still with special, trade-only prices. Trade Cash Card benefits include:

- Access to great trade-only prices
- Pay as you go and stay on top of your outgoings
- Can be used on all products in any Keyline branch
- Free, fast, efficient delivery to your site



Ask a member of staff about opening a Trade Cash Card and start saving today. Details of your local branch can be found on pages 149.

Debit or Credit Card

You can also pay by debit or credit card in any of our branches. For your protection, when paying by any of these methods we insist on seeing 2 forms of ID on order and collection.



For more information on any of our payment options, please contact your local Hire branch. Details of your nearest branch can be found on page 149.

Our Environmental Commitment

Environmental Commitment

We are fully committed to protecting the environment and are continually looking for new ways to improve the environmental performance of all our trading activities.

Our aim is to prevent pollution, reduce carbon emissions, cut down on waste and increase the amount of certified, well-managed timber we buy. Our environmental management system is certified to the international standard ISO 14001.

Working Together

We continue to engage with our customers, suppliers and regulators and recognise that a partnership is required to achieve genuine progress in reducing our impact on the environment.

As part of Travis Perkins plc, we have recently achieved the Carbon Trust Standard certifying that we have genuinely reduced our carbon footprint and are committed to making further reductions year on year. We have committed to reducing construction supply chain waste and signed WRAP's Halving Waste to Landfill commitment. We are members of WWF's Global Forest and Trade Network in the UK and have certified timber and timber products available at selected branches.

By buying FSC® certified products you are supporting responsible forest management around the world. As part of our commitment to responsible sourcing of timber and timber products, we publish our performance in the plc annual report and on our website

www.tpplc.co.uk/environment



Sustainable Products

Keyline are already embracing the changing needs of the market by providing sustainable Water Management Solutions including:

- Collection
- Treatment
- Transportation
- Recycling
- Attenuation
- Release

Keyline also offer a comprehensive range of sustainable products through our network of suppliers and actively encourage new solutions to be tried and implemented into the industry. We can also call on the support of the Group's Sustainable Building Solutions team.



Direct Hire

0844 892 1877

One call, One solution

Our central Direct Hire facility allows you to place your hire orders, manage your account and reduce the time spent sourcing hire equipment, by using just one phone number, one fax number and one email address. You can order your hire equipment with our specialist team, who know and understand your business.

Our Direct Hire team can supply your hire equipment either from our hire directory or source specialist equipment such as larger plant, powered access, toilets and skips and deliver it direct to your site, wherever you are in the country. They can also provide you with detailed management information, including on-hire and off-hire reports, which means you can spend less time on admin and more time on site.

TO PLACE YOUR HIRE ORDER, CONTACT DIRECT HIRE NOW.

CALL: 0844 892 1877

EMAIL: directhire@keyline.co.uk



Customer Service

0844 892 1871

Toilet Hire

Temporary toilet facilities, wherever you need them

We can now provide a comprehensive range of portable toilet units available to hire. These units are suitable for use on a wide range of applications, including building sites, outdoor events and exhibitions, or other locations where temporary toilet facilities are required. We can supply both mains fed or self-contained units, so whatever your requirements, trust us to supply all your portable toilet hire.

Before you place your order, it is important that you have considered the following:

- A level site is strongly recommended
- Allow adequate space for doors to open
- Consider ease of access for wheelchairs
- Our vehicles must be able to get to within 10m of the unit for servicing
- Ensure that the unit does not cause an obstruction or obstacle

For more information on the range of portable toilet units available to hire, please contact our hire team on:

Tel: **0844 892 1877**

Email: **toilethire@keyline.co.uk**



Skip Hire

What you want, when you want it

As part of our one-call hire facility, we can now provide a comprehensive Skip Hire service throughout the UK suitable for a wide range of waste categories.

Our dedicated, one-call hire service makes it simple to obtain quotes, place your order and arrange delivery of your skip to any site within the UK.



Skip sizes available

We have a range of skip sizes available for various applications. The capacity of each skip is intended as a guide only.

Size	Type	Capacity	Length	Width	Height
2 - 3 yard	Mini	2 - 3 tonne / 20 - 30 Black bin bags	2.00m	1.35m	0.75m
3 - 4 yard	Midi	3 - 4 tonne / 30 - 40 Black bin bags	2.55m	1.35m	0.90m
5 - 6 yard	Builders	5 - 6 tonne / 50 - 60 Black bin bags	3.48m	1.80m	1.20m
7 - 8 yard	Large Builders	7 - 8 tonne / 70 - 80 Black bin bags	3.48m	1.80m	1.20m

We also have the following products & service available

- Roll on/Roll off skips
- Wait & load service
- Grab loads

How to order

You can place your order in the following ways

Online

Simply email your requirements to skiphire@keyline.co.uk

Telephone

Call our skip hire team on **0844 892 1877** to arrange your skip hire in the UK.

Below are a few details that we will need to know before we can arrange your skip hire:

- When you want the skip hire to start
- The type of skip you require
- Waste type you will be putting in the skip
- Full postcode.

CALL OUR DEDICATED SKIP HIRE HOTLINE ON
0844 892 1877
OR EMAIL US AT
skiphire@keyline.co.uk

Powered Access Equipment

Safe, fast & flexible

We have a comprehensive range of powered access equipment available to hire, for all applications and industries. Everything for hire is regularly serviced and maintained for safety and reliability and your dedicated contact will ensure you get exactly what you need. You'll always get the continuity and great service you require, including detailed advice on working at heights, health & safety issues and we can even arrange operator training courses. The trade come to us for the complete package.

- Boom lifts**
(articulated, telescopic & towable)
- Scissor & personnel lifts**
(battery, diesel, bi-energy & gas)
- Truck mounts & specialist equipment**



For our range of powered access equipment see pages 37 - 48 or contact our dedicated powered access team on:

Tel: **0844 892 1877**

Email: **accesshire@keyline.co.uk**

Visit us online for even more services

Our Hire website - www.keyline.co.uk/hire - is full of information and features that are designed to help you and your business with all your tool and equipment hire needs.

Our quick search facility makes it even easier to find whatever you need from the extensive range in our online catalogue. When you find the item you need, you'll see full product details, including hire rates - then add it to your Hire Enquiry Basket to work out the full cost of everything you want to hire. Then we'll get in touch to arrange all the details, like whether you want to pick it up or have it delivered.

We also have the latest information on health & safety, a handy branch locator with a Sat Nav download option, and many more useful features. Plus, requesting a brochure is never more than a click away. To visit our Hire website, go to www.keyline.co.uk/hire



www.keyline.co.uk/hire



Everything's online

It's now even easier to arrange hiring tools and equipment, with the help of our website - www.keyline.co.uk/hire

With our hire enquiry option, hire rates and detailed information on all the items we offer, preparing everything you'll need to hire for a job is simple.



An even bigger choice

Our online catalogue gives you the widest choice possible. You'll find everything you need from common, everyday tools to more specialist equipment. And whether it's a hammer, compactor or a telescopic boom lift, you can always guarantee it will be well maintained and perfect for the job.



Health & safety

We take health & safety very seriously and not only ensure all our equipment complies with current legislation, we also offer online advice on health & safety best practices - keeping you up-to-date with any changes you might need to be aware of.



Fast and easy to use

Don't worry if you're more comfortable with a mallet than a mouse, our website is easy to navigate and simple to use. When you've found what you want by using the quick search feature, it's easy to place an order; just send an Order Enquiry and we'll give you a quick call to arrange everything - or you can call us any time on **0844 892 1877**.

Estimating Service

The Keyline Estimating Service is a quick, cost-effective and accurate way to provide your customers with professional, thorough estimates.

Our in-house estimating team saves you the time and hassle of costing jobs, which can be particularly useful when it comes to quoting large, complicated projects - freeing up your time to get on with chargeable work.

How It Works:

- Submit full-size copies of your plans via email to your local Keyline branch or visit our Self Build website - www.selfbuildgroup.co.uk - to start the process.
- A summary of your estimate will typically be returned within 5 working days, broken down by build stage.
- Visit any Keyline branch to review the estimate, customise the labour charges or change the spec if necessary and receive the full detailed version of the estimate.
- When you are ready to proceed, the branch can convert your estimate into a quote as you complete each stage.



Save Time

Preparing an estimate takes time that you could be devoting to more profitable activities, such as finishing current projects or winning new business.

Save Money

Our professional estimates start at just £60 plus VAT for a domestic extension and only £120 plus VAT for a new build (other builds available, price on request). There are no hidden expenses waiting down the line, it's that simple!



View and amend your estimate in any branch

Once complete, we'll send you a summary estimate and upload it onto our central system so you can access it at any Keyline branch across the country, allowing you to amend your estimate according to your needs.

Labour & materials costs included

Your estimate automatically incorporates the materials costs you've negotiated with your local branch. It also includes labour rates drawn from standard sources and local knowledge. You can easily alter these by giving the estimating team your preferred labour rates and we'll amend your estimate free of charge. We will also store this information for the next time you want to use the service.

For more information, contact us on:

Tel: **0844 822 0700**

Email: estimating@keyline.co.uk



Image supplied courtesy of Hanson Building products